



Dear Valued Customer,

Thank you for purchasing Hewlett-Packard StorageWorks software from HP. This software includes one year of Standard Office Hours/Standard Business Days phone-in assistance and software update services for the HP StorageWorks iSCSI Feature Pack running on the Windows Storage Server 2003 platform.

If you have purchased this software through an HP Authorized reseller you must register with HP within 10 days of product receipt in order to receive phone-in support and software update services.

For customers in North America:

Fax Complete the customer information section below, including your HP Product Number, and fax this letter to:
(U. S.) 800-307-0361
(Canada) 800-268-1921
For questions, call 800-386-1115, select option 3
Canada call 1-800-268-1221

For customers in other countries:

Provide your customer information to the HP Services Contract Administrator for your country. Contact information for your country is available on the following website: http://www.hp.com/country/us/eng/contact_us.html. Under *find hp*, click on *worldwide sales and services* and navigate to your country contact information.

Customer Information:	
Software Purchased (please check one):	
<input type="checkbox"/> T3662A -HP StorageWorks iSCSI Feature Pack	
Company Name:	Organization:
Shipping Address:	
Mail stop/Attn To:	
Street:	
City:	
State/Province:	
Zip/Postal Code:	
Country:	
Contact/Designated 1 st Caller Name:	
Contact Phone:	
Contact Email Address:	
Product Purchase Date:	
HP Order Number (from your entitlement certificate):	
HP StorageWorks NAS Server Serial Number:	
HP StorageWorks NAS Server Model:	
To assist us in accurately capturing you product's configuration, please include a copy of your Entitlement Certificate or License Agreement, along with your packing slip or invoice containing product and serial numbers.	

You will receive a service agreement identifier (SAID) or system handle along with a phone number. At that time, your phone-in support and software update service will be activated. Please retain this information in an accessible location so that your callers have access to it when placing a service request. We look forward to working with you.

Hewlett-Packard Company
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